



# 2024

## ANNUAL REPORT

	2024	2023	2022	2021	2020
<b>Active CDFA's</b>	3,045	3,559	3,371	3,063	2,777
<b>New CDFA's</b>	327	354	291	306	279
<b>Renewal Rate</b>	75%	73.0%	67.0%	67.0%	66.0%
<b>Exam Pass Rate</b>	70%	68.0%	63.0%	71.0%	74.7%

IDFA introduced a new consolidated exam in 2019 and is now reporting the pass rates for the updated exam.

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## DISCIPLINARY ACTIONS

	Number of Complaints	Disciplinary Action
2024	2	<ul style="list-style-type: none"> <li>• Private Censure (1)</li> <li>• Complaint Dismissed (1)</li> </ul>
2023	3	<ul style="list-style-type: none"> <li>• Complaint dismissed (3)</li> </ul>
2022	0	<ul style="list-style-type: none"> <li>• Not Applicable</li> </ul>
2021	3	<ul style="list-style-type: none"> <li>• 2021 Public Censure (1)</li> <li>• Complaint dismissed (2)</li> </ul>
2020	6	<ul style="list-style-type: none"> <li>• Administrative Suspension (1)</li> <li>• 2021 Public Censure (1)</li> <li>• Unauthorized use of Certification Marks (3)</li> <li>• Complaint Dismissed (1)</li> </ul>
2019	4	<ul style="list-style-type: none"> <li>• Indefinite Suspension Pending Investigation (1)</li> <li>• Complaint dismissed (1)</li> <li>• Complaint under investigation (2)</li> </ul>

## 2024 CDFA Professional Demographics Update with figures from voice of the Customer

